

## General Terms and Conditions

Aristazara in accordance with the General Terms and Conditions and the Renting Contract, will rent the charter vessel to the Client for the agreed period of the charter, and guarantees all charter vessels are in good condition and their machinery are in proper working order

The person who confirms the reservation or makes the advance payment (hereinafter referred to as the Client) establishes a legal relationship with Aristazara, thereby accepting the General Terms and Conditions. Everything defined by these conditions represents a legal obligation for the Client and Aristazara. These conditions are the basis for resolving any dispute that may arise between the Client and Aristazara.

Rental prices are given in Euros and includes VAT (croatian PDV ) in the amount of 25%. The Client can take over the vessel only providing that all necessary payments have been made.

Boat is rented from 10 AM – 5 PM

Boat is rented with skiper included in price.

Client pays the full amount in advance for boat reservation on behalf of the Aristazara account:

ACCOUNT HOLDER: Aristazara nautica i dizajn j.d.o.o.

BANK: Erste&Steiermärkische Bank d.d.

IBAN: 1924020061100833286

Rental price includes boat rental included with boat equipment.

Fuel is not included in the rental price.

Rental price does not include the cost of mooring or other port taxes during the period of the charter, entrance tickets to National parks or Parks of Nature, costs of fuel, , car parking expenses, and health insurance for the client .

If the boat is rented for more than one day, client is obligated to provide skiper with accomodation and food for the whole duration of the time rented.

In the event of a cancellation made up to 3 days prior to the start date of the charter period Aristazara will make full refund of the charter Fee.

In the event of a cancellation made within 3 day period of check-in Aristazara retains **100%** of the Charter Fee and charges to the Client all expenses incurred as a result of the cancellation.

In the event that the Client has to cancel the reservation due to objective reasons (death in the family or serious illness), Aristazara will make a full refund with client providing actual medical proof, or will in agreement with client Aristazara will organize charter on other adequate vessel for the next appropriate date or for the next season, i.e. Aristazara will issue a credit note that can be used in the agreed period.

Customer must take care of boat and all of the equipment included.

Every eventual bad incidents that are the result of costumers non behaviour with Croatian legal regulations will be considered as costumeers fault. Aristazara shall have no liability for loss or damage to the personal effects of the client, or passengers, nor is Aristazara responsible for any personal effects left on board. Upon making the advance payment and accepting the Terms and conditions the client waves all damage claims towards Aristazara.

If a Client does not return the boat at arranged time, 50 euro will be charged for every additional hour.

If the Client is not satisfied with the decision of Aristazara and the parties cannot find a peaceful and satisfactory resolution, he/she is entitled to court proceeding. Any disputes not resolved peacefully will be lodged with the Court in Zadar and are subject to Croatian Law. Any changes or amendments to the General Terms and Conditions are valid only in writing and if agreed upon by both parties.